

S1. Do you as the parent/caregiver need or want more consistent childcare for your child?

- **Monroe County Department of Social Services**
 - For Medicaid and/or Child Health Plus recipients
 - Application Line - 585-753-6960
 - Website - <https://www2.monroecounty.gov/hs-daycare.php>
- **Childcare Council**
 - Telephone number - 585-654-4720
 - Website - <https://childcarecouncil.com/for-parents/>
- **YMCA**
 - Telephone number - 585-546-5500
 - Website - <https://rochesterymca.org/child-care/>
- **Crisis Nursery** (emergency, temporary childcare)
 - Telephone number - 585-235-5750
 - Website - <https://www.pnmc-hsr.org/resources/directory/3473/crisis-nursery-of-greater-rochester/>

S2. Do you as the parent/caregiver need or want summer learning experiences for your child?

- **Home School District**
- **Community Place of Greater Rochester**
 - Telephone number - 585-288-0021
 - Website - <https://www.communityplace.org/programs/youth-services/>
- **YMCA**
 - Telephone number - 585-546-5500
 - Website - https://rochesterymca.org/?gclid=EAlaIqObChMIo-Sd9uOL6QIVZ_7jBx0U0wm6EAAYASAAEgLQxvD_BwE
- **Rochester Kids Out and About**
<https://rochester.kidsoutandabout.com/content/guide-summer-camps-rochester-ny-area>
- **Rochester Museum and Science Center**
 - Telephone number: 585-271-4320
 - Website: <https://rmsc.org/>
- **Seneca Park Zoo**
 - Telephone number – 585-336-7200
 - Website - <https://senecaparkzoo.org/education/>
- **Rochester Rotary Sunshine Camp**
 - Telephone number – 585-533-2080
 - Website - <https://www.sunshinecampus.org/>
- **Camp Haccamo**
 - Telephone number - 585-381-5710
 - Website - <https://www.camphaccamo.org/>

S3. Do you as the parent/caregiver need or want more food for your family?

- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/food.shtml>
- **Monroe County Department of Social Services**
 - In person - 691 St. Paul Street, Rochester, NY 14605
 - Website - <https://www.ny.gov/services/apply-snap>
- **NYS Special Supplemental Nutrition Program for Women, Infants and Children (WIC)**
 - Website - <https://www.wicstrong.com/wic-locations/counties/>

S4. Do you as the parent/caregiver need or want clothing for your children and you?

- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/categories.php?cat=Cloth>
- **Salvation Army of Greater Rochester's Emergency & Family Services Program**
 - In person - First come first serve, M-F, 7:30 am – 4 pm, 70 Liberty Pole Way
 - Telephone number – 585-987-9540
 - Website - https://rochesterny.salvationarmy.org/Empire_RochesterNY/emergency-assistance
- **Faith-based organizations/places of worship**

S5. Do you as the parent/caregiver need or want a more stable place for your family to live?

- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/housing.shtml>
- **Rochester Housing Authority**
 - Telephone number – 585-235-0447
 - Website - <https://www.rochesterhousing.org/>
- **The Housing Council at Pathstone**
 - Telephone number – 585-546-3700
 - Website - <https://www.thehousingcouncil.org/find-an-apartment>
- **Monroe County Department of Social Services**
 - In person - 691 St. Paul Street, Rochester, NY 14605
 - Website - <https://mybenefits.ny.gov/mybenefits/begin>

S6. Do you as the parent/caregiver need or want reliable transportation, so you can get to appointments, job, etc.?

- **Transportation to Medical/Mental Health Appointments**
 - Medicaid Recipients
 - Medical Answering Service - Many vendors including Medical Motors
 - Medical necessity form required from PCP or Mental Health Clinician
- **Regional Transit Service (RTS)**
 - Telephone number – 585-288-1700
 - Website - <https://www.myrts.com/>
- **Uber**
 - Mobile App
- **Lyft**
 - Mobile App

S7. Do you as the parent/caregiver need or want help with school, job training for you?

- **Access VR**
 - Telephone number – 585-238-2900
 - Website - <http://www.acces.nysed.gov/vr/apply-vocational-rehabilitation-services>
- **Rochester Works**
 - Telephone number – 585-258-3500
 - Website - <https://www.rochesterworks.org/>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/employment.shtml>
- **Rochester Educational Opportunity Center (REOC)**
 - Telephone number – 585-232-2730
 - Website - <https://reoc.brockport.edu/>
- **TES Staffing (temporary and permanent)**
 - Telephone number – 585-232-4880
 - Website - <https://www.tesstaffing.com/>
- **Nesco Resource (temporary and permanent)**
 - Website - <https://www.nescoresource.com/locations>
- **NYS Department of Labor**
 - Telephone number – 585-266-7760
 - Website - <https://dol.ny.gov/>

S8. Do you as the parent/caregiver need or want a job?

- **Access VR**
 - Telephone number – 585-238-2900
 - Website - <http://www.acces.nysed.gov/vr/apply-vocational-rehabilitation-services>
- **Rochester Works**
 - Telephone number – 585-258-3500
 - Website - <https://www.rochesterworks.org/>
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 - Website - <https://www.tesstaffing.com/>
- **Nesco Resource (temporary and permanent)**
 - Website - <https://www.nescoresource.com/locations>
- **NYS Department of Labor**
 - Telephone number – 585-266-7760
 - Website - <https://dol.ny.gov/>

S9. Do you as the parent/caregiver need or want a full-time job?

- **Access VR**
 - Telephone number – 585-238-2900
 - Website - <http://www.acces.nysed.gov/vr/apply-vocational-rehabilitation-services>
- **Rochester Works**
 - Telephone number – 585-258-3500
 - Website - <https://www.rochesterworks.org/>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/employment.shtml>
- **Rochester Educational Opportunity Center (REOC)**
 - Telephone number – 585-232-2730
 - Website - <https://reoc.brockport.edu/>
- **TES Staffing (temporary and permanent)**
 - Telephone number – 585-232-4880
 - Website - <https://www.tesstaffing.com/>

- **Nesco Resource (temporary and permanent)**
 - Website - <https://www.nescoresource.com/locations>
- **NYS Department of Labor**
 - Telephone number – 585-266-7760
 - Website - <https://dol.ny.gov/>

S10. Do you as the parent/caregiver need or want help to make ends meet, so you can pay bills on time?

- **CCCS of Rochester Debt Management Program**
 - Telephone number – 585-546-3440
 - Website - <https://www.cccsofrochester.org/create-a-budget-and-stick-to-it>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/finances.shtml>
- **Monroe County Department of Social Services**
 - In person - 691 St. Paul Street, Rochester, NY 14605
 - Website - <https://mybenefits.ny.gov/mybenefits/begin>
- **Social Security Disability Insurance (SSDI)**
 - In person - 200 E. Main Street, Rochester, NY 14606
 - Via phone - 1-800-772-1213, M-F, 7 am – 7 pm
 - Website - <https://secure.ssa.gov/iClaim/dib>

S11. Do you as the parent/caregiver need or want someone you can talk with about your child?

- **Primary Care Provider**
- **UR Medicine: Pediatric Behavioral Health & Wellness**
 - Telephone number – 585-279-7800
 - Website - <https://www.urmc.rochester.edu/childrens-hospital/behavioral-health-wellness/outpatient.aspx>
- **Liberty Resources Behavioral Health Center**
 - Telephone number – 585-410-3370
 - Website - <https://www.liberty-resources.org/>
- **Rochester Regional Health Behavioral Health Services**
 - Telephone number – 585-922-9900
 - Website - <https://www.rochesterregional.org/services/behavioral-health/children-and-youth-services>
- **Catholic Family Center (CFC)**
 - Telephone number - 585-546-7220
- **Villa of Hope Behavioral Health Clinic**
 - Telephone number – 585-328-0834

- **OnTrackNY** (for pts with psychosis)
 - Telephone number - (585) 241-1364
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/categories.php?cat=YouthCounsel>

S12. Do you as the parent/caregiver need or want someone you can talk with?

- **Primary Care Provider**
- **Rochester Regional Health Behavioral Health Services**
 - Genesee Mental Health Clinic and Other Services
 - Telephone number – 585-922-9900
 - Website-
<https://www.rochesterregional.org/locations?q=behavioral&sortBy=relevance&sortOrder=asc&page=1>
- **UR Medicine: Mental Health & Wellness Adult Ambulatory Services**
 - Telephone number – 585-273-5050
 - Website - <https://www.urmc.rochester.edu/mental-health-wellness/adult-services/outpatient.aspx>
- **Catholic Family Center (CFC)**
 - Telephone number - 585-546-7220
- **OnTrackNY** (for pts with psychosis)
 - Telephone number - (585) 241-1364
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/mental.shtml>

S13. Do you as the parent/caregiver need or want to get out of a bad relationship with another person?

- **Willow**
 - Telephone number – 585-222-7233
 - Website - <https://willowcenterny.org/>
- **Healing through Education Advocacy and Law (HEAL) Collaborative**
 - Telephone number – 585-275-4325
 - Website - <https://www.urmc.rochester.edu/mental-health-wellness/adult-services/outpatient/heal.aspx>
- **Monroe County Family Court**
 - In person - 99 Exchange Blvd, 3rd Floor, Rochester, NY 14614

S14. Do you as the parent/caregiver need or want to stop smoking cigarettes?

- **Primary Care Provider**
- **The NYS Quitline**
 - Telephone number - 211 or 1-866-697-8487
 - Website - <https://www.nysmokefree.com/>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/categories.php?cat=SmokeCess>

S15. Do you as the parent/caregiver need or want to stop using alcohol?

- **Primary Care Provider**
- **UR Medicine: Mental Health & Wellness – Strong Recovery**
 - 585-275-5400 (adolescents and adults)
- **Rochester Regional Health/Unity**
 - 585-922-9900 (adolescents and adults)
- **Office of Addiction Services and Supports (OASAS)**
 - 24/7 Hopeline - 1-877-8-HOPENY
 - Text - 467369
 - Website - <https://oasas.ny.gov/alcohol>
- **211 Lifeline**
 - Telephone number - 211 or 1-866-697-8487
 - Website - <https://211lifeline.org/substance.shtml>

S16. Do you as the parent/caregiver need or want to stop using drugs?

- **Primary Care Provider**
- **UR Medicine: Mental Health & Wellness – Strong Recovery**
 - 585-275-5400 (adolescents and adults)
- **Rochester Regional Health/Unity**
 - 585-922-9900 (adolescents and adults)
- **Office of Addiction Services and Supports (OASAS)**
 - 24/7 Hopeline - 1-877-8-HOPENY
 - Text - 467369
 - Website - <https://oasas.ny.gov/combat-addiction>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/substance.shtml>

S17. Do you as the parent/caregiver need or want to go to college?

- **NYS Education Department**
 - Telephone number - 1-518-474-5906
 - Website - <http://www.acces.nysed.gov/what-hsetasc-test>
- **High school counselor if still in school**

S18. Do you as the parent/caregiver need or want help from a lawyer?

- **Legal Aid Society of Rochester**
 - Telephone number – 585-232-4090
 - Website - <https://www.lasroc.org/>
- **Empire Justice**
 - Telephone number – 585-454-4060
 - Website - <https://empirejustice.org/>
- **NYS Bar Association**
 - Website - <https://nysba.intouchondemand.com/findlawyer/search>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/legal.shtml>

S19. Do you as the parent/caregiver need or want help with SNAP (food stamps)?

- **Monroe County Department of Social Services**
 - In person - 691 St. Paul Street, Rochester, NY 14605
 - Website - <https://mybenefits.ny.gov/mybenefits/begin>

S20. Do you as the parent/caregiver need or want help with getting health insurance?

- **NYS Marketplace**
 - Telephone number - 1-855-355-5777
 - Website - <https://nystateofhealth.ny.gov/>
- **211 Lifeline**
 - Telephone number - 211 or 1-877-356-9211
 - Website - <https://211lifeline.org/health.shtml>
- **NY Medicaid Managed Care and Child Health Plus (CHP) and Family Planning Helpline**
 - Telephone number: 1-800-698-4543 or
 - Telephone number: 1-800-541-2831 or
 - Telephone number: 1-866-463-6743
 - Website - <https://nystateofhealth.ny.gov/>

- **Family Health Plus**
 - Telephone number: 1-877-934-7587
 - Website - <https://nystateofhealth.ny.gov/>
- **Coordinated Care Services, Inc. (CCSI)**
 - Telephone number: 585-328-5190 or
 - Telephone number: 585-613-7662
- **IBERO American Action League, Inc.**
 - Telephone number: 585-256-8900
- **Monroe County Department of Human Services (DHS)**
 - Telephone number: 585-753-6998