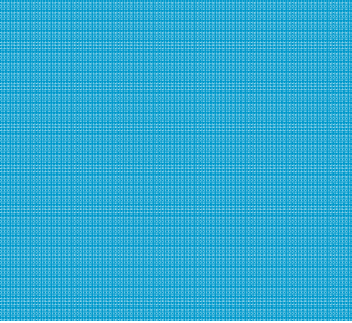




**EXECUTIVE SUMMARY:
EVALUATION OF SYSTEM CHANGES - THE REEP CASE**



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children's institute
Strengthening social and emotional health



EXECUTIVE SUMMARY

This report analyzes the system changes brought about by funding a collaborative of human service agencies. System changes occur because the collaborative acts as an intermediary between the primary funder and the programs. Not only are decisions made at a different level, but they are made by representatives of different constituencies. Therefore, the allocation of funds and obligations across programs is influenced by the collaborative process and systemic changes occur in the way programs are operated.

In this report we analyze system changes in seven areas:

- Eligibility for funding
- Administration and Accountability for funds
- Communication with Funder in a Non-threatening Environment
- Evaluation of Process and Outcomes
- Inter-agency Collaboration
- Decision-Making Regarding Service Delivery
- New Initiatives

Results include:

The REEP Collaborative is a strong model to

- a) expand services to new areas,
- b) improve and modify programs,
- c) evaluate programs,
- d) share overhead costs among programs,
- e) implement new services in a more efficient manner,
- f) provide line-workers in other agencies with comprehensive knowledge about other programs and services, and
- g) improved fiscal accountability.

So far, the REEP has not been successful in creating a continuum of care *in practice*. Many families receive only one service. It is unknown whether these families would benefit from receiving several services.

Note: Reference T98-517.1

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