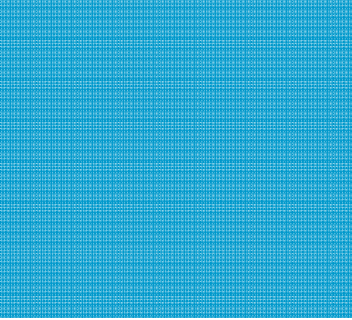


**EXECUTIVE SUMMARY:
NEEDS AND QUALITY ASSESSMENT IN
THE HOME VISITING ENVIRONMENT**



KIMBERLY SEARL, B.A.
APRIL, 1999

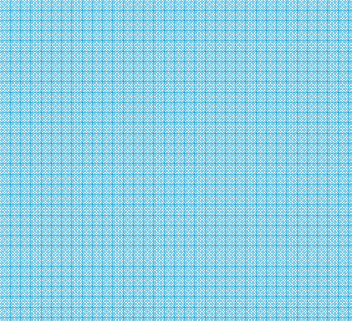


children's institute
Strengthening social and emotional health



EXECUTIVE SUMMARY

The goal of the current study was to explore the relationship between an outreach agencies clients perceived level of need and the agencies ability to provide services that would sufficiently meet those needs. The secondary goal was to conduct an evaluation of the outreach workers performance and rate the quality of their work as reported by the clients they served. The two outreach agencies that participated were Baby love (BL) and Community Health Worker Program (CHWP).



Baby Love and Community Health Worker Program conduct outreach programs for mothers. The goal of both programs is to improve their clients quality of life by providing educational services, by helping these families obtain basic necessities, and to provide social and emotional support. These goals are met both through referrals to other outreach agencies and through direct service. Outreach workers conduct home visit during which the outreach worker makes an assessment of the home environment, and works with the client to improve the home environment. These programs also assist clients in procuring tangible resources for basic daily functioning and parenting.



Note: Reference T99-522.2

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